

SERVICE

# OUR ALL-ROUND SERVICE PACKAGE

FOR THE PRODUCTIVITY OF YOUR PLANT



**WAI**  
**WECKENMANN**

→ ONE-STOP-SUPPLIER

# OUR SERVICE PORTFOLIO

In successful investment projects, our customers not only benefit from our broad product portfolio, our high manufacturing depth and our project management expertise from numerous realised projects, as we also accompany them as a holistic service partner in the planning and conception of their investment and ensure them high productivity and availability throughout the entire product life cycle.



## OUR SERVICES AT A GLANCE

- Repairs
- Worldwide maintenance service
- Parts service
- Spare parts dispatch
- Service hotline
- Control update and modernisation
- Factory repair of machines
- Formwork retrofit
- Service of machines
- Magnetic system service
- Operator training
- Maintenance training
- UVV inspections

## PLANNING AND PROCESS CONSULTING

We advise you on how to plan and set up your investment planning, from the individual component to the complete precast concrete plant.

## SPARE PARTS SERVICE

Our customers benefit from our high spare parts availability and high manufacturing depth and thus reduces their delivery times and machine downtimes

- Use of high-quality spare parts from renowned manufacturers
- Continuous technological development
- Intensive cooperation and networking with specialised companies (hydraulic spare parts)



## RETROFIT & MAINTENANCE

- Functional testing and examination of the machines
- Examination and calculation of optimisation possibilities by our specialist departments
- Modernisation of individual components through to the entire plant
- Detailed documentation of defects and maintenance recommendations.
- Fast delivery and installation of spare parts due to high stock availability
- Maintenance at the customer's site or at our factory
- Continuous technological developments

## ACCIDENT PREVENTION INSPECTION

- Competent testing by our experts on machines and on your entire plants
- Safety inspection according to accident prevention regulations
- Detailed solution-oriented discussion of the results
- Fast spare parts delivery and replacement if required due to high stock availability
- Maintenance of operational safety
- Preparation of a detailed inspection report and affixing of the inspection sticker by our team
- Simple repairs carried out by our experts on site at the customer
- Annual scheduling and reminder

## MAINTENANCE TRAINING

- The training is carried out directly on the machine
- Failure times are shortened by building up maintenance know-how
- Increased life cycle of the machines
- Detailed discussion of maintenance cycles
- Compliance with safety regulations
- Discussion of documentation, operating and maintenance instructions

# LET'S FIND WAYS TO IMPROVE YOUR PRECAST CONCRETE PLANT AND TALK

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